

# EARLY INTERVENTION



*To fly, fight, and win in air, space,  
and cyberspace requires the  
innovative solutions that come  
from cohesive teams. Engage early  
to resolve the unchecked  
interpersonal tensions that waste  
time and divert mission focus.*



## Early Intervention Services



Access online content to help you level-up your skill in resolving workplace conflict.



Request a conflict coach for a one-on-one, confidential conversation to help you mitigate the conflict that crushes unit cohesion.



Request the help of a certified neutral for a flexible, engaged process for working out interpersonal conflicts at the earliest possible stage.

## Why Intervene Early?

### Outcome Control

Resolving issues before a complaint is filed gives you the most influence over the outcome.

### Lasting Solutions

Early intervention gives you access to more options and allows for future-focused problem solving.

### Confidentiality

Certified NDR Program neutrals have a statutory obligation for confidentiality.



## NEGOTIATION & DISPUTE RESOLUTION PROGRAM

Strengthen Your Leadership,  
Secure the Mission

[www.adr.af.mil](http://www.adr.af.mil)

# DISPUTE RESOLUTION

*DAF certified neutrals can assist in resolving complaints against the Agency. Keep reading to discover how you can save time and maximize your chances of securing lasting, effective solutions.*



Mediation is a highly-structured process for resolving disputes and challenging disagreements, led by a DAF certified neutral.



Facilitation is a flexible process for working out interpersonal conflicts at the earliest stage, with the help of a DAF certified neutral.

*If you do not reach a mutually agreeable resolution, just continue with litigation.*

# SKILL-BUILDING



Access our “At the Table” Series to learn about the mediation process and how to maximize your chances of securing lasting, effective solutions. (YouTube)



Access our virtual training videos to help you level-up your skill in resolving conflict. (YouTube)



Access the Air Force Negotiation Center's skill-building content to maximize your skill in negotiating effective outcomes.

[www.airuniversity.af.edu/AFNC](http://www.airuniversity.af.edu/AFNC)



[www.adr.af.mil](http://www.adr.af.mil)



[www.youtube.com/@airforcenegotiationdispute8925](http://www.youtube.com/@airforcenegotiationdispute8925)



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